



**STATE OF NEW JERSEY**  
**Board of Public Utilities**  
**Two Gateway Center**  
**Newark, New Jersey 07102**  
**www.bpu.state.nj.us**

Customer Assistance

IN THE MATTER OF THE PETITION OF  
PUBLIC SERVICE ELECTRIC AND GAS  
COMPANY FOR APPROVAL OF THE  
RELOCATION OF ITS TEMPORARY )  
ELIZABETH CUSTOMER SERVICE  
CENTER FROM 900 W. GRAND STREET  
TO 550 N. BROAD STREET, ELIZABETH,  
NEW JERSEY )  
PURSUANT TO N.J.A.C. 14:3-5.1(c)

ORDER APPROVING  
PETITION

BPU DOCKET NO. EE06060481U

(SERVICE LIST ATTACHED)

BY THE BOARD:


On June 28, 2006, Public Service Electric and Gas Company (PSE&G) or (Petitioner) filed a petition with the Board of Public Utilities (Board) pursuant to N.J.A.C. 14:3-5.1(c) to relocate its temporary Elizabeth customer service center from 900 W. Grand Street to 550 N. Broad Street, Elizabeth, New Jersey.

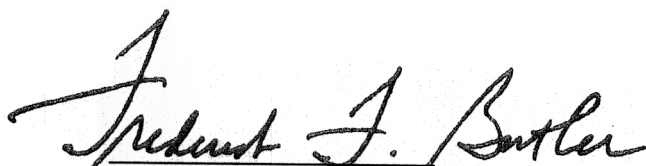
According to PSE&G, the proposed location is across the street from its former 531 N. Broad Street customer service center. The new Elizabeth customer service center is a larger facility that will provide PSE&G customers with services presently offered which include bill payment and billing services and customer assistance from a Company representative. The new center will be convenient for customers because it provides free and ample customer parking, and is readily accessible to mass transit NJT Bus Lines No. 24, 59 and 112. The new facility will also be in compliance with the Americans with Disabilities Act requirements for first floor building access. The PSE&G personnel assigned to the new customer service center consist of 7 employees, including 1 supervisor, 1 supervisor assistant, 1 cashier, 1 teller, 1 field representative and 2 customer service representatives. The Company has signed a five-year lease for the N. Broad Street facility, which is currently under renovation. PSE&G anticipates that the N. Broad Street office will be ready to open on August 28, 2006.

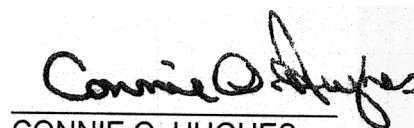
PSE&G has completed the notification procedures required by N.J.A.C. 14:3-5.1(c). The Board HEREBY FINDS that PSE&G has complied with the requirements of N.J.A.C. 14:3-5.1(c) regarding relocation of a customer service center. Therefore, the Board APPROVES the relocation of PSE&G's Elizabeth Customer Service Center from its temporary location at 900 W. Grand Street, Elizabeth, New Jersey, to 550 N. Broad Street, Elizabeth, New Jersey. The Board ORDERS PSE&G to complete the relocation such that the new Customer Service Center is open for business by August 28, 2006.

DATED: 8/18/06


BOARD OF PUBLIC UTILITIES  
BY:

  
JEANNE M. FOX  
PRESIDENT

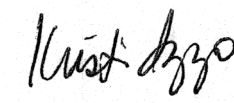
  
FREDERICK F. BUTLER  
COMMISSIONER

  
CONNIE O. HUGHES  
COMMISSIONER

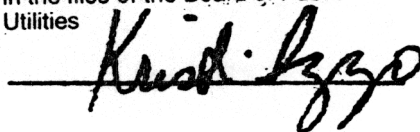
  
JOSEPH L. FIORDALISO  
COMMISSIONER

  
CHRISTINE V. BATOR  
COMMISSIONER

ATTEST:

  
KRISTI IZZO  
SECRETARY

I HEREBY CERTIFY that the within  
document is a true copy of the original  
in the files of the Board of Public  
Utilities



I/M/O Petition of Public Service Electric and Gas Company for Approval of the  
Relocation of Its Temporary Elizabeth Customer Service Center from 900 W. Grand Street to  
550 N. Broad Street, Elizabeth, New Jersey, Pursuant to N.J.A.C. 14:3-5.1(c)

BPU Dkt. No. EE06060481U

**SERVICE LIST**

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